

# Notice to the Public and Legal Profession

**December 17, 2024 Update:** Although postal operations have resumed, Canada Post advises that customers should expect delivery delays into January 2025. Visit the Canada Post website for updates: <https://www.canadapost-postescanada.ca/cpc/en/>.

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Effective November 15, 2024, Canada Post will not pick up, process or deliver any mail due to ongoing labour disruptions.

We encourage clients to contact the court office by email or attend the court office with respect to any time sensitive material. Counter services are offered from Monday to Friday, from 9:00 a.m. to 11:00 a.m. and 2:00 p.m. to 4:00 p.m. (excluding holidays). Contact information is available on the ministry's website and courts' websites:

- Ministry of the Attorney General: <https://www.ontario.ca/locations/courts>
- Ontario Courts: <https://www.ontariocourts.ca/>

Online filing services also remain available. To learn more about filing online, visit:

- *For civil and Divisional Court:* <https://www.ontario.ca/page/file-civil-or-divisional-court-documents-online>
- *For bankruptcy:* <https://www.ontario.ca/page/file-bankruptcy-court-documents-online>
- *For family:* [www.ontario.ca/page/file-family-court-documents-online](http://www.ontario.ca/page/file-family-court-documents-online)
- *For small claims:* [www.ontario.ca/page/file-small-claims-court-documents-online](http://www.ontario.ca/page/file-small-claims-court-documents-online)

Incoming and outgoing mail will be picked up, processed or delivered once mail service resumes.

Court clients are encouraged to ensure that an email is on record for them in their proceeding, to enable the court to send notices and other communication by email.

Clients filing proof of service of a document that was served by regular letter mail, registered mail, or any other Canada Post service, should be aware that delivery of the document may not be completed until the labour disruption has concluded. You may wish to consider using alternate methods of service permitted by the rules of court (e.g., personal service, email service, service by courier, etc., depending on the type of document and type of proceeding). Alternatively, you may wish to seek an order for substituted service.

If you need an accommodation, please contact the accessibility coordinator at your court location: <https://www.ontario.ca/locations/courts>.